

# Call Accounting Solutions by



## Call Accounting Solutions for Hotels and Businesses

Advanced Teletronics provides [ProfitWatch Hotel Call Accounting](#) and [OfficeWatch Business Call Accounting](#) by Metropolis Technologies the leading call accounting provider for hotels and businesses.

### OfficeWatch >>



Award-winning OfficeWatch Call Accounting has been installed in thousands of businesses and is available in stand-alone versions, web browser-based versions and

client/server versions for your single site or multi-site call tracking needs. Easy-to-read call volume and trunk usage graphs help you keep your telecom budget on track

### ProfitWatch >>



ProfitWatch is one of the most widely-used call accounting systems in hospitality due to its innovative features, flexibility and ease of use. When combined with Metropolis' reputation for excellent customer service and support, it is easy to see why ProfitWatch is the preferred call tracking choice for thousands of hoteliers.



## OfficeWatch

### [OfficeWatch Business Call Accounting](#)

OfficeWatch Call Accounting for Windows ® has been installed in thousands of offices that wish to track incoming, outgoing and/or internal phone calls in real-time within specific departments.

On average, over 22% of telephone calls made during business hours are not business related, resulting in lost productivity, lost revenue, and higher telephone costs. OfficeWatch Call Accounting allows you to:

- Allocate costs to departments and projects
- Bill clients for calls made on their behalf
- Identify fraudulent use
- Monitor employee productivity, and provide other benefits
- Better forecast, budget, and allocate your telecom dollars

Enable telecommunication departments to charge back recurring costs (e.g., equipment usage), as well as non-recurring costs (e.g., installation charges), to the appropriate cost center or department



## ProfitWatch

### ProfitWatch Hotel Call Accounting

ProfitWatch Hotel Call Accounting is one of the most-widely used call accounting systems in hotels, resorts, spas and convention centers, due to cutting-edge features, Windows-based user interfaces and accurate real-time call tracking. Some unique features include the ability to notify users of irregularities and emergencies via pager or email, easy-to-configure telephone billing options and schedule reports that can be automatically emailed to appropriate staff.

ProfitWatch Hotel Call Accounting, designed for the Hospitality Industry, enables hotels to generate additional revenue through guest billing as well as perform routine and advanced call accounting functions such as monitoring phone traffic, toll fraud detection and more.

ProfitWatch Hotel Call Accounting is extremely user-friendly, interface seamlessly with virtually every PBX and Property Management System and are installed in hotels of all types.

ProfitWatch includes many innovative billing options to help hotels generate revenue, while keeping a close watch on administrative phone usage and peripheral interfaces to prevent revenue loss. ProfitWatch provides real-time incoming, outgoing and internal call tracking. Reports can be automatically emailed to users on a regular basis.

ProfitWatch Call Accounting is the perfect call accounting system for any size properties due to its easy to use, reliability and innovative billing options that help to increase revenue and streamline telecom operations. An incredible amount of billing flexibility is provided that allows users to set their own mark-ups and surcharges, build custom rate tables and bill various types of calls on a timed basis (including local internet calls).